



## CODE OF CONDUCT

### OUR RESPONSIBILITIES:

- Hold a passenger endorsed licence with NZTA - display ID card
- Hold a current, valid, and clean driver's licence
- The vehicle (Mitsubishi eclipse cross) be roadworthy with a current WOF and registration and regularly serviced
- A child booster seat is available (for 15-36 kg and over 4 years)
- Should Maisie (my Cavoodle) accompany me (with prior approval from you) she will be restrained
- Our journey is GPS tracked
- All attempts will be made to get you to your destination/appointment on time
- As a Registered Nurse I have been police vetted and are CPR trained
- There is a first aid kit available
- To give you as much notice as possible in the event I am unavailable to transport you
- All efforts will be made to ensure your personal information is kept safe and confidential
- As a member of the AA, breakdowns (as necessary) will be attended
- I am a sole driver and am not an ACC provider or able to offer Total Mobility discounts
- ABOUT with Adele will promote the enjoyment of all clients, regardless of social, cultural, spiritual or economic status or beliefs, by treating everyone with respect and dignity

### PASSENGER RESPONSIBILITIES:

- No smoking or vaping is allowed in the vehicle
- No intoxicated persons or those under the influence of drugs will be offered transport
- All passengers must fasten their seatbelt while in transit
- Notify ABOUT of any relevant medical conditions which could present whilst out and about (eg diabetes, epilepsy)
- To be ready for pick-up so as not to hold up future bookings
- Notification of any changes to your booking(s) as soon as possible
- Payment in cash on the day or on-line prior (received at least 24 hrs before booking)